

Philips Lifeline Medical Alert Service



Philips Lifeline helps you live more independently

- Continue living in the comfort of your own home.
- Get prompt, caring assistance at the touch of a button – 24 hours a day, 365 days a year.
- Enjoy increased peace of mind for you and your family.

Helping you live independently at home

Lifeline provides quick access to help, 24 hours a day

Lifeline is an easy-to-use medical alert service designed to reduce the risk of living alone. In the event of a fall or emergency, help is available at the push of a button.

The Lifeline Personal Help Button connects you to a trained Personal Response Associate who can send help quickly – 24 hours a day, 7 days a week.

Expert caring assistance, right when you need it

When you press your Personal Help Button you are connected to a highly trained Personal Response Associate who will assess your situation. They can determine whether you require a visit from a neighbor or a family member, and can contact them for you.

If you need emergency services, they can dispatch assistance, retrieve relevant medical information from

your profile, and even let emergency personnel know if you have a pet, all while you're on the line. The Lifeline Response Center uses state-of-the-art technology and our Personal Response Associates are caring and patient when speaking with you during an emergency.

During an emergency, every second counts

In an emergency, delayed medical care can jeopardize your recovery. If you are alone, you never know how long it'll be before someone realizes you need help.

Help at the push of a button can reduce these risks. So, don't wait for a fall or medical emergency.

Getting the Lifeline service is quick and simple

Lifeline can give you greater peace of mind and a sense of confidence to help maintain independent living. There is no equipment to buy[†] and no long-term contract to sign.



Jewish Family Service

3330 West Esplanade Ave. Suite 600
Metairie, LA 70002

(504) 831-8475



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Your Lifeline options

Step 1: Select a Personal Help Button

Choose either a pendant or wrist style.



Step 2: Select a Communicator

Choose the one that best meets your needs.



CarePartner Basic Unit

Working with your existing telephone, this unit offers all the benefits of 24-hour medical alert service, along with two-way voice communication.



CarePartner Telephone

This senior-friendly unit is both a telephone and a two-way communicator with enhanced features, including:

- High-volume speaker, handset and ringer control
- Ability to record medication and appointment reminders to help you stay on schedule

How Philips Lifeline works

1

Summon help



When you need help, just press your **Personal Help Button**, which activates the CarePartner Communicator.

2

Professional intervention



Your **CarePartner Communicator** then dials the Lifeline Response Center and establishes two-way voice communication.

3

Personal response



Within seconds, a **Lifeline Response Associate** accesses your profile and quickly assesses the situation.

4

Closed loop



The Associate then contacts a neighbor, loved one or emergency services, based on your specific needs.

The Lifeline Response Associate will follow up to ensure that help arrived.



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